



GDPR Policy Statement

BCL Veterinary Physiotherapy is fully GDPR (The General Data Protection Regulation) compliant.

The Personal Data collected will include your name, address, telephone and e-mail, data relating to your animal's health and your referring Veterinary Surgeon.

These Details will not be shared or sold to any organisations, third party, or used maliciously in any way.

To comply with the RCVS (Royal College of Veterinary Surgeons) Act, treatment records will be shared with your referring Veterinary Practice and may be required by your insurance company when dealing with claims for treatment.

Any information, photos or videos of your animal will be digitally stored on password protected devices and your consent will be obtained before any images or treatment information is shared on social media.

Your data will be used to manage future communications between BCL Veterinary Physiotherapy and yourself, including future appointments, products and services, emails of offers, courses and newsletters.

Your consent will be requested at your initial appointment to use your email address in the above outlined ways. You can opt out of any communication at any time by emailing info@bclvetphysio.co.uk, hereafter your email address will only be used to forward your reports.

BCL Veterinary Physiotherapy operates within an ethical code of practice and you are welcome to view your animal's records at any time. Treatment records will be kept on file for a period of 7 years after the last treatment was administered, to ensure compliance with the UK's Statue of Limitation.